



PAUL C. BUFF, INC.  
 PROFESSIONAL PHOTOGRAPHIC LIGHTING  
 NASHVILLE, TN | 800.443.5542  
 repairs@paulcbuff.com | paulcbuff.com

# REPAIR FORM

ITEM NEEDING REPAIR:

Please fill form out completely to ensure prompt processing and repair.

SERIAL NUMBER:

**FINAL REPAIR COST INCLUDES:**

CUSTOMER NAME:

Diagnostic fee, additional parts, and taxes/ freight.

COMPANY:

\*\*Please note, we do not provide estimates.\*\*

DAYTIME PHONE:

\*\*Once the repair service is complete, we will hold the repaired item(s) for 30 days. If payment is not received within that time frame, the item(s) will be considered abandoned and discarded without further notice.\*\*

EMAIL ADDRESS:

## BILL TO

ADDRESS:

ADDRESS 2:

CITY:

STATE:

ZIPCODE:

## DESCRIBE THE NATURE OF YOUR PROBLEM:

**CHECK ANY/ ALL THAT APPLY:**

FLASHES INTERMITTENTLY

NOT FLASHING

UNIT WILL NOT POWER ON

OUTPUT LEVELS VARY

HOUSING (OUTER SHELL) DAMAGED

**\*Flashtubes, modeling lights, stand mounts, domes, and shipping covers will be installed if missing or defective unless otherwise specified on this form.**

## SHIP TO

\*\*Items cannot be shipped to a P.O. Box.\*\*

ADDRESS:

ADDRESS 2:

CITY:

STATE:

ZIPCODE:

COMMENTS:

**FROM:**

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**TO:**



**PAUL C. BUFF, INC. | REPAIRS**  
2725 Bransford Avenue  
Nashville, TN 37204



**QUICK TROUBLESHOOT GUIDE**

**FLASH UNIT IS FLASHING INTERMITTENTLY OR NOT AT ALL**

- TRY A NEW FLASHTUBE OR RESEATING YOUR CURRENT FLASHTUBE
- CHECK YOUR REMOTE SYSTEMS (THE ISSUE MAY BE WITH THE TRANSMITTER OR RECEIVER)
- CHECK ALL SYNC CORDS
- CHECK CAMERA SETTINGS

**OUTPUT LEVEL VARIATION**

- TRY A NEW FLASHTUBE

**UNIT WILL NOT POWER ON**

- TRY A NEW POWER CORD AND OUTLET

**NEEDS A STANDMOUNT**

- THIS IS A USER REPLACEABLE ITEM ON MOST FLASH UNITS.  
PLEASE CALL FOR ITEM DETAILS AND ORDERING.